



# RUNDU TOWN COUNCIL



## ANNUAL REPORT

**JULY 2021/ MAY 2022**



**BY OLAVI V.E. NATHANAEL**  
CHIEF EXECUTIVE OFFICER

# ANNUAL REPORT OUTLINE

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8	Environmental Health
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10	LED
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12	Corporate Services
13	Utilities
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15	Challenges
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# MOTIVATION

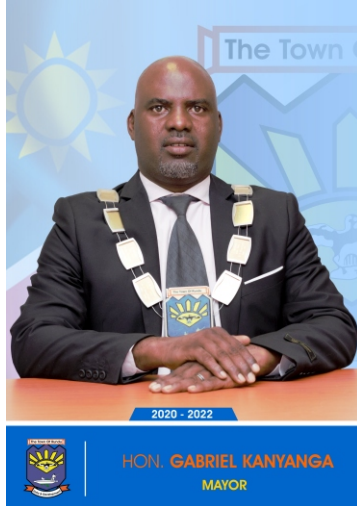
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*“Not only so, but we also glory in our sufferings, because we know that sufferings produce perseverance; perseverance produces character; character produces hope. And hope does not put us to shame.”*  
**- Romans 5**

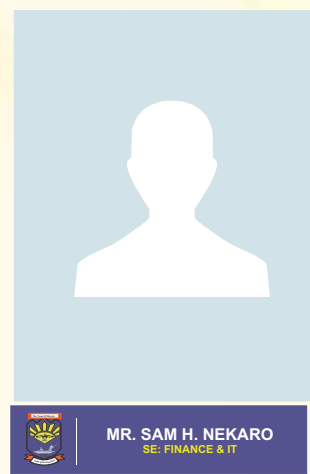


# COUNCIL GOVERNANCE

## COUNCIL AFFAIRS/ PRINCIPALS



# EXECUTIVE MANAGEMENT



# DEMOGRAPHIC OVERVIEW

According to the economy profile of Rundu compiled by First Capital Treasury Solutions, dated August 2018, the population demography was as per below:

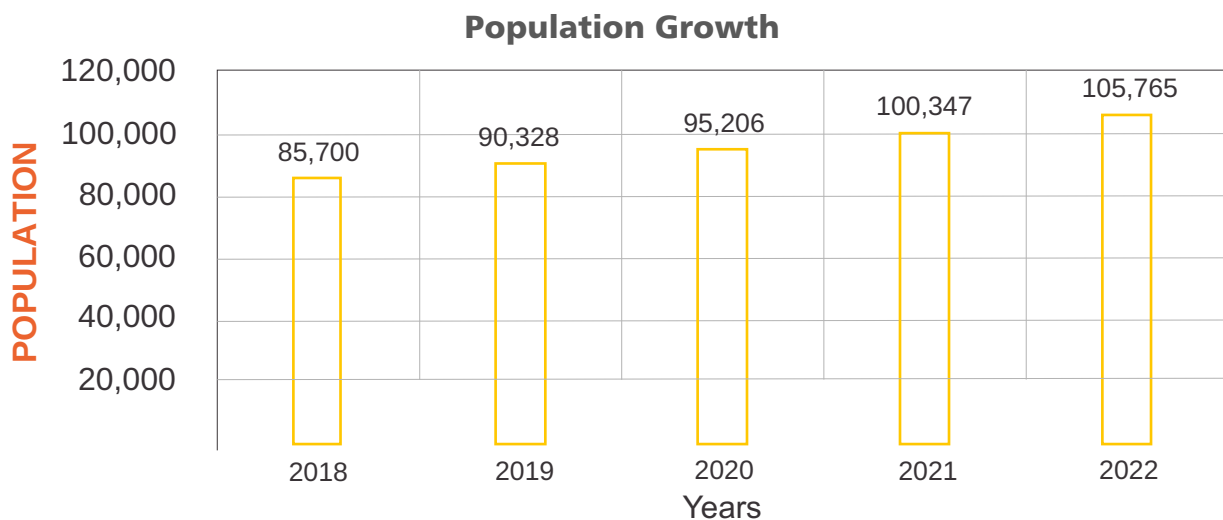
Table 1:

## POPULATION DEMOGRAPHY

Population (2018)	N\$85,700
Annual growth	5%

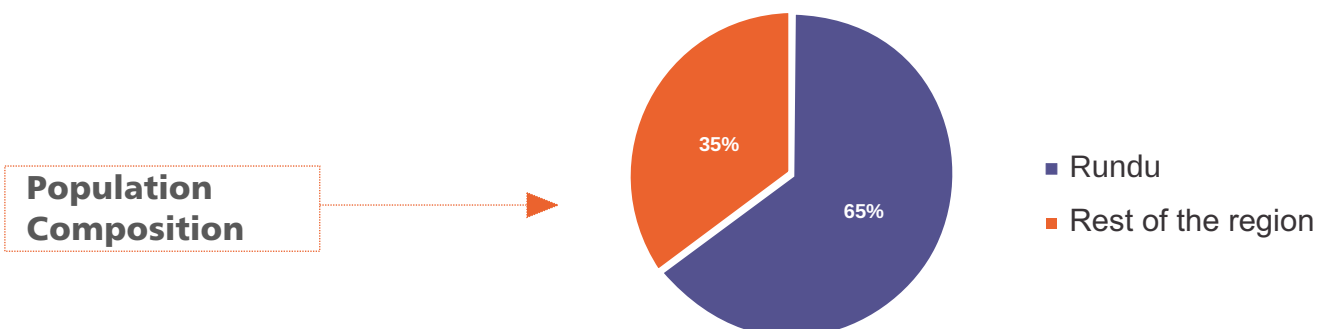
Bar graph 1:

## POPULATION GROWTH



The Population of Rundu has grown over the years to 105,765 residents in 2022 out of an estimated Kavango East region population of 162,926 as at 2022 at a growth rate of 1.6% per annum. Which details that 65% of the Kavango East region resides within the Local Authority area of Rundu, as shown in the below pie chart.

Pie Chart 1:



# WATER

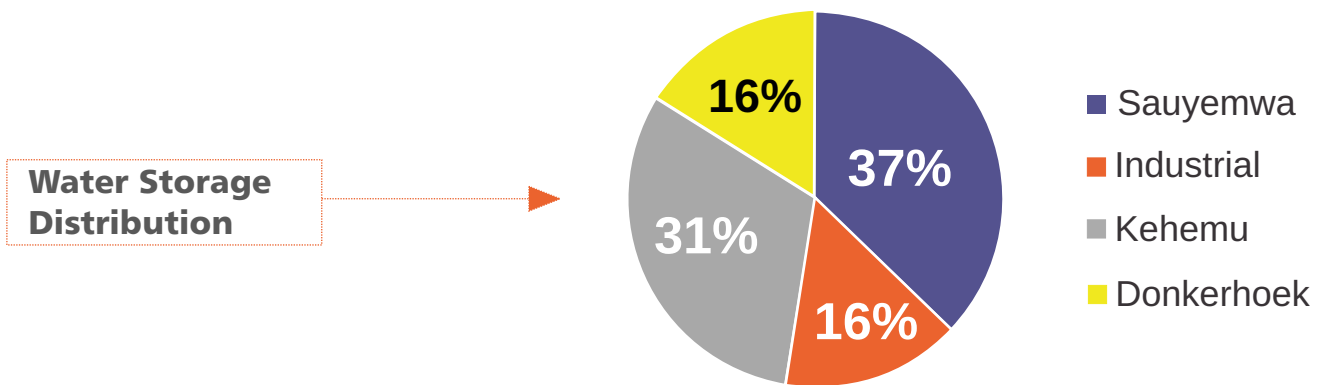
## Water reticulation

Rundu's water reticulation pipelines are made of uPVC, HDPE. The diameter ranges between 50mm to 350mm. The total reticulation comprises of approximately 350 Km of pipes.

## Water Storage

The total water storage for Rundu is a total of 1,750 m<sup>3</sup>. Storage in Rundu is organised with the following elevated tanks: Sauyemwa 650m<sup>3</sup>, Industrial 270 m<sup>3</sup>, Donkerhoek 280 m<sup>3</sup> and Kehemu 550 m<sup>3</sup>.

Pie Chart 2:

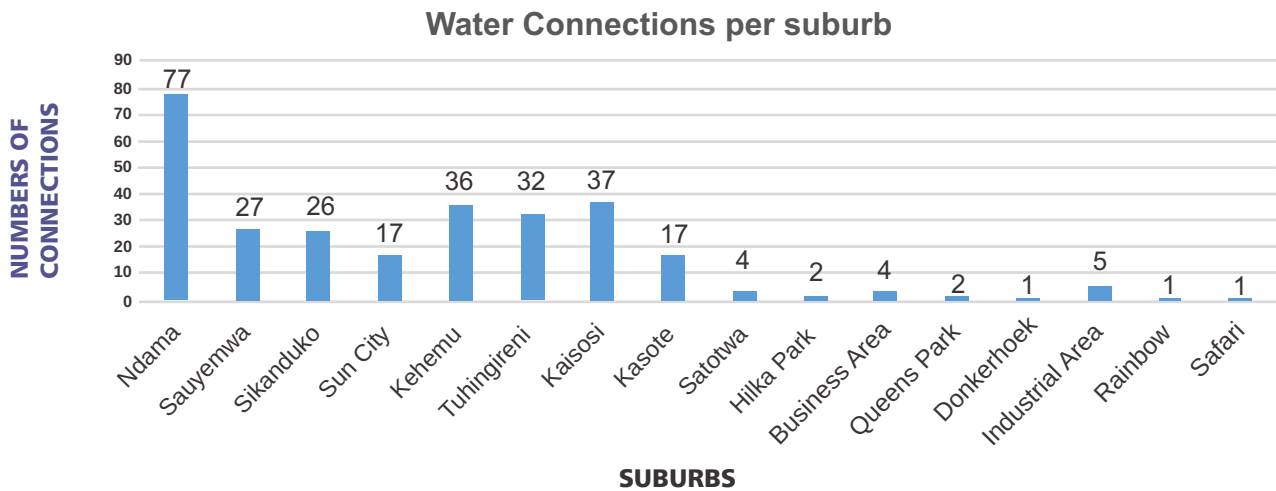


## Water Connections

A total of 289 new water connections for the period per area is as per below bar graph.

Bar graph 2:

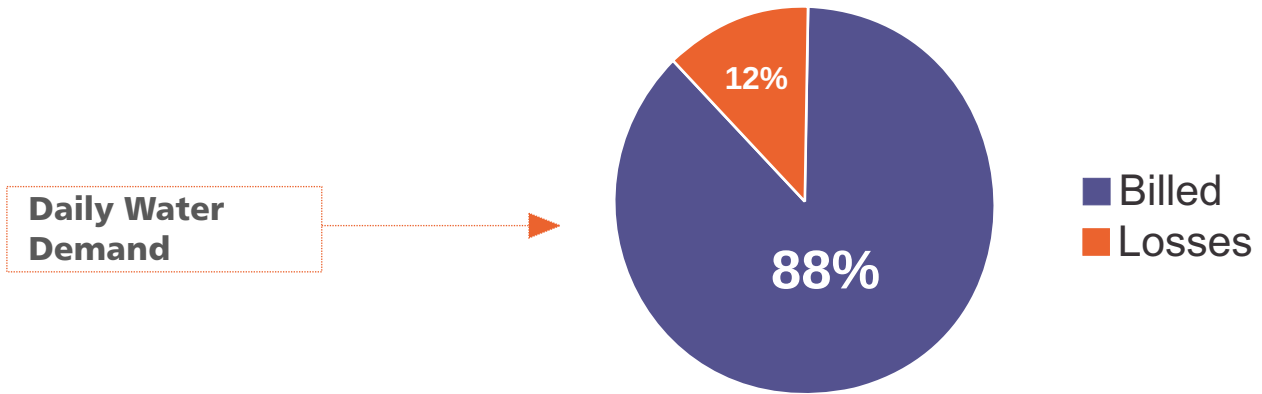
### WATER CONNECTIONS PER AREA



## Consumption Demand

An average of 6 250 m<sup>3</sup> is provided by NamWater on a daily basis, whereas 5 500 m<sup>3</sup> are invoiced to consumers, water losses accounting for 750 m<sup>3</sup> daily, 12% in non-revenue water.

Pie Chart 3:

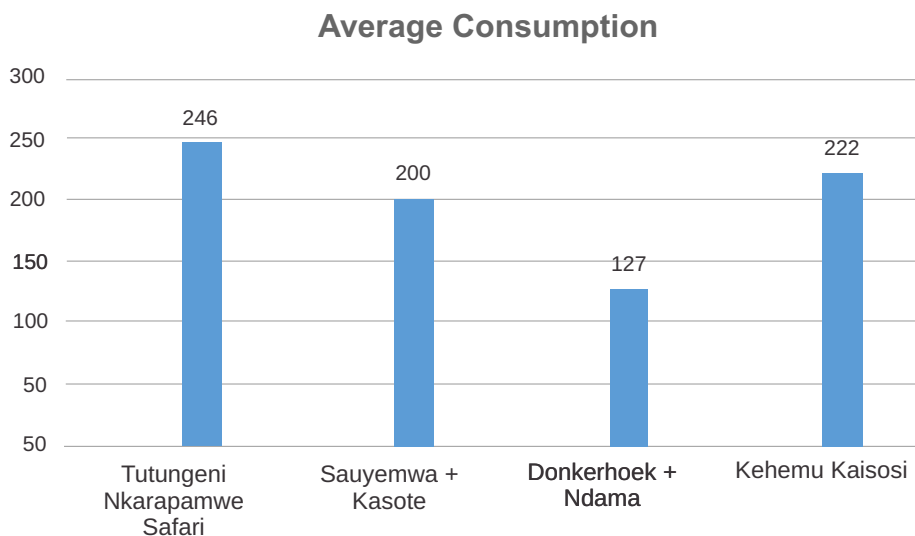


## Daily individual water consumption (Proposition)

<i>Average Consumption [l/day]</i>	<i>July 2021 - June 2022</i>
Tutungeni + Nkarapamwe + Safari	246
Sauyemwa + Kasote	200
Donkerhoek + Ndama	127
Kehemu + Kaisosi	222

Bar graph 3:

### AVERAGE CONSUMPTION



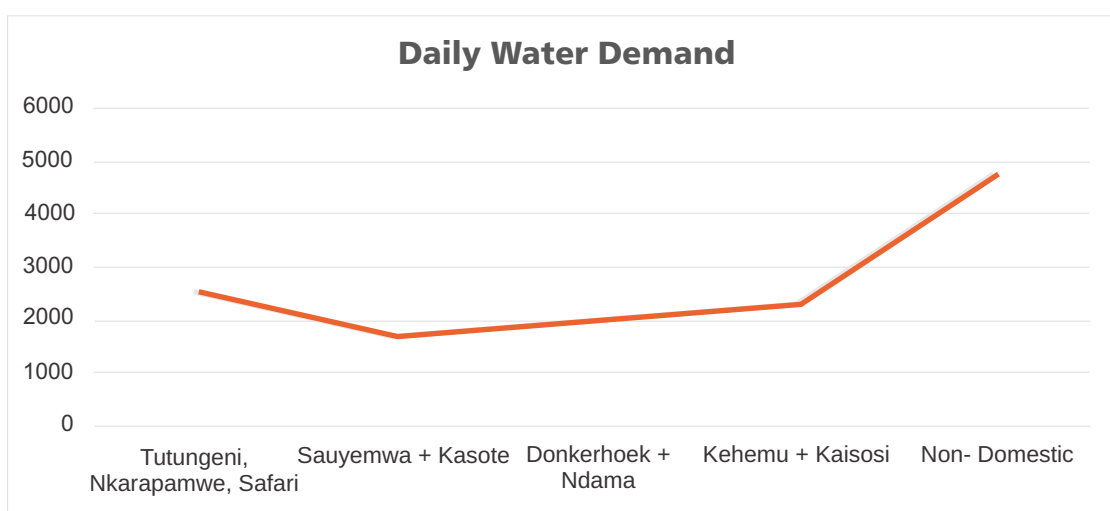


## Daily water demand (Proposition)

<i>[m3/day]</i>	<i>July 2021 – June 2022</i>
Tutungeni + Nkarapamwe + Safari	2550
Sauyemwa + Kasote	2719
Donkerhoek + Ndama	2098
Kehemu + Kaisosi	2310
Non Domestic	4800

Line Graph 1:

### DAILY WATER DEMAD



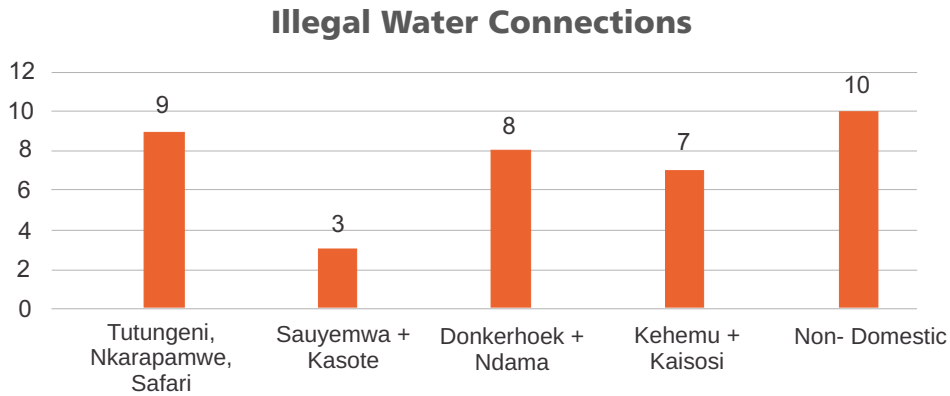
## Illegal Connections Per Area

<i>Area</i>	<i>July 2021 – June 2022</i>
Tutungeni + Nkarapamwe + Safari	9
Sauyemwa + Kasote	3
Donkerhoek + Ndama	8
Kehemu + Kaisosi	7
Non Domestic	10



Bar Graph 4:

**ILLEGAL CONNECTIONS PER AREA**

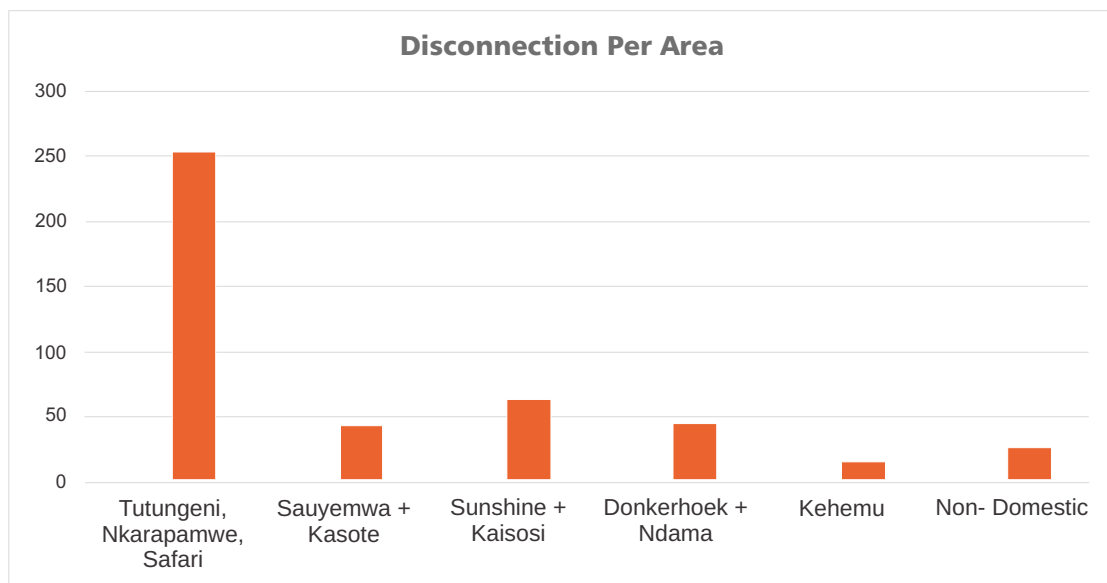


**Disconnections Per Area**

Area	July 2021 – June 2022
Tutungeni + Nkarapamwe + Safari	254
Sauyemwa + Kasote	45
Sunshine Kaisosi	65
Donkerhoek + Ndama	46
Kehemu	17
Non Domestic	28

Bar Graph 5:

**DISCONNECTION PER AREA**



## Water Supply

Council have drilled two boreholes , one in Kehemu and another in Ndama. The boreholes are 160m deep and are class A and B, meaning they are fit for human consumption.

Currently there's a short supply of water in Rundu as the demand surpasses the supply, in an effort to equilibrium the service, Council intends to Increase supply through boreholes. NamWater launched an extension of the water purification plant to triple the supply which will also cater for the rural areas



# SEWERAGE

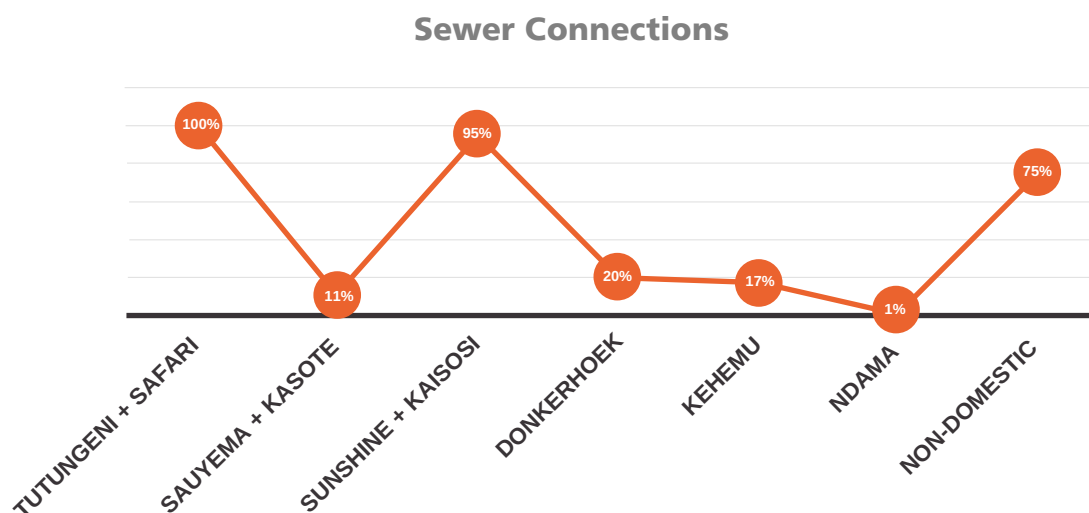
Waste water collection system adopted in Rundu is mainly gravity sewer reticulations with concrete manholes and pump stations serving different sections of the town the current waste water production is estimated at 340 m<sup>3</sup>/hr at its peak.

## Connection rate to public sewerage

Area	July 2021 – June 2022
Tutungeni + Nkarapamwe+ Safari + Millennium Park	100%
Sauyemwa + Kasote	11%
Sunshine Kaisosi	95%
Donkerhoek + Ndama	20%
Kehemu	17%
Ndama	1%
Non Domestic	75%

Line Graph 2:

### CONNECTION PER AREA



Rundu town is served by eight pump stations, four minor pump stations are located in Sauyemwa, Queens Park, Ndama (Shavati) and Tutugeni (Akahana) respectively which pumps into manholes that gravitate to the four main Pump Stations namely, Kaisosi pump station, Ngondo / Donkerhoek Pump station, Industrial pump station and Military pump station, all the four main pump station pumps directly to the oxidation ponds. Some residents who do not have access to sanitation network make use of the septic tanks in areas where the gravity sewer is not provided especially in the informal settlement. Through the Lux development some areas such as Kehemu, Kaisosi, and Sauyemwa were installed with pit latrine toilets.



# ROADS

## Gravel Roads

a total distance of 8.55 KM were re-gravelled during the Financial Period as listed below:

- **Kaisosi Gravel Road:** the road has been constructed at a value of **N\$ 660 000.00** and covering a total distance of 2.2km
- **Casa Mia Road:** the road has been constructed at the value of **N\$ 369 180.00** and covers 1.15km. Instruction was given to add another layer on the section extending from Andreas Kandjimi up to the B8 national road. The cost is included in the above amount as per consultant budget report dated 18 May 2022. The additional layer is outstanding.
- **Kehemu Road:** the road was constructed at a value of **N\$ 588 898.20** covering a distance of 2.222km
- **Catholic Road:** the road has been constructed at a value of **N\$ 296 625.00** and covers 1km
- **Sauyemwa Road:** the road is estimated to cost **N\$ 584 700.00** covering a distance of 2km. the road is currently 70% done.
- **Kaisosi Second Layer:** the contractor has been instructed to construct another layer on the Kaisosi Road covering 2.2km and also to gravel the 1km section of the road leading to Maria Mwendere; the estimated cost is

**N\$ 531 420.00**



## Gravel Roads Blading

- Various gravel roads have been bladed under the road maintenance contract at a total amount of **N\$ 543 186.00** and work is 100% complete.

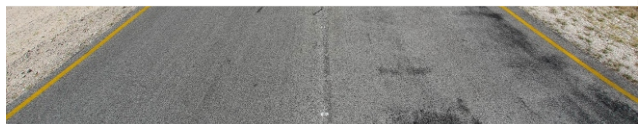
## Surfaced Roads

- **Potholes Patching:** The estimate cost for pothole patching is **N\$ 1,007,700.00** covering total surface area of 1300 m<sup>2</sup>. The contractor has indicated that as per the initial contract the work is 34% complete.
- **Crack Sealing and Edge Repairs:** The estimated cost is N\$ 131,780.00. Contractor has not started to execute this activity.

- **Sauyemwa Road:** The consultant has to produce a budget report regarding the availability of fund on the project that can be utilised to rehabilitate Sauyemwa Road. This budget report will depend on the variation orders being approved by RFA. If the Variation orders are approved, the consultant will than indicated the amount available on the project that can be directed to Sauyemwa Road. If the variations are not approved by RFA, the consultant has to change the scope of works to ensure that the variations are covered in the 2022-2023 budget of N\$ 6 028 000.00 and ensure that the contract value is not expanded.

At this stage there is no concrete point of departure on the way forward regarding the rehabilitation of Sauyemwa Surfaced Road.

- **Dr Sam Nujoma Drive Phase 1:** The road is 100% complete except speed humps. The road was constructed at a value of N\$ 9 663 653.99





# TOWN PLANNING AND URBAN DEVELOPMENT

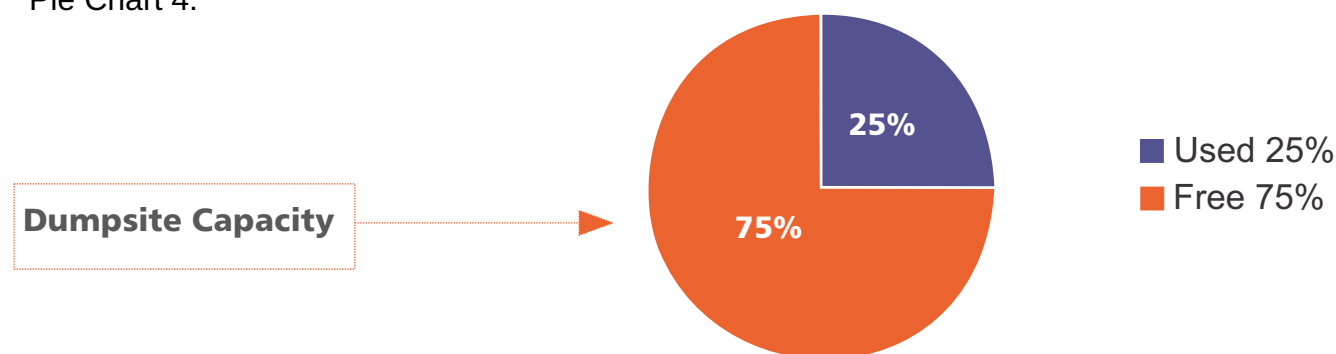
- A total of 1,026 erven were surveyed;
- 239 approved properties were alienated through private treaty;
- 3 approved leases
- 310 erven are being serviced by Council in Rundu extension 8
- 250 erven serviced by developers
- 250 houses were constructed by developers
- 3 township established for the year.

## SOLID WASTE

### Dumpsite

The only dumpsite for Rundu is located about 4,5 kilometers west of Rundu in the Kasote informal area south of the B-10 Rundu-Nkurenkuru road. The size is 5,5 hectares and it is an open-pit dumpsite where all waste collected in Rundu is disposed. The exact hectares used and unused is unknown but we can estimate that  $\frac{1}{4}$  of the dumpsite is used. The estimated tonnes of waste collected per month is 1,030 tonnes (approximately 17 tonnes per compactor truck x2)

Pie Chart 4:



The dumpsite is not controlled, no proper fencing, dilapidated security guard room, no ablution facilities, no electricity, no water and a lot of scavenging activities.

Refuse removal collection is done on 3,648 properties per week and thus in a month, approximately 14,592 properties are serviced. This is only in the formal areas and information is based on information availed from the Property Division.

Collection is collected once a week in the following areas of NHE Mass housing, Sunshine, Safari, Nkarapamwe, Donkerhoek, Millenium park, NHE Kings park, Rainbow village, Alpha Court, Tutungeni, Queenspark, FNB houses in Sauyemwa, Hilka Park, Central business district; Government institutions (Institutions of higher learning, schools, clinics, hospital, government offices) and along main roads.

## 1.1. Business trading and registration (From July 2021 to May 2022)

- a) New business registered=220
- b) Business registration renewals = 622
- c) Inspections= 30
- d) Condemnations = 7

BUSINESS CATEGORY	NUMBER OF CERTIFICATE ISSUED
Supply and delivery / Transport	9
Construction	55
Bookshop	1
Shebeen	205
Butchery / Meat & Fish shop	14
Educational Institution	8
Day Care / Kindergarten	11
Restaurants	14
Courier Services	1
Bar and Gambling house	4
Bar	29
Wholesaler	7
Pharmacy	6
Retailer	83
Insurance Companies	10

Cash loan / Micro render	28
Dental Therapy	4
Consultants	9
Services Centre	6
Bar and Restaurant	6
Roads and Civil Work	3
Questhouse	5
Refuse Collection	2
Accomodation	22
Bottle Store	3
Mini Market	39
Supermarket	7
Commercial Radio	1
Night Club and Gambling	7
Medical services/Dr consulting rooms	7
General trade/dealer	41
Tyre repair	8
Hospitality	5
Radiography	1
Hospital	1
Office administration	2
Hair salon	7
Agro-business	3
Take away	4
Second Hand clothes	2
Telecommunication	1
Poultry	6
Tuck shop	18
Funeral services	3
Car wash	3

Financial Institution	4
Gambling house	4
Caravan-Food	2
Garage/mechanical workshop	10
Barbershop	2
Roads and Civil Work	21
Security services	21
Liquor whole sale	2
Grocery shop	2
Catering	10
Computer shop	1
Mahangu crusher	3
Air condition and Refrigeration / Engineering services	9
Camping site	1
Agencies	1
Optics	2
Hardware	6
Laboratory	2
Bank	5
Coffee shop	2
Furniture shop	2
Spare part centre	4
Cleaning services	4
Hotel	1
Automotive dealer	2
Bakery	2
Woodcarving and Joinery	2
Debt management	2
Printing shop	4
Cellular accessories	3

Tyre sales	3
Law firm	1
Manufacturers	2
Electrical services/electronics	3
Bed and Breakfast	1
Sport betting	3
Security services	1
Cosmetic shop	1
Grocery shop	1
Recycling	1
Brick sales	1
Property development	1
Gravestone sale	1
Gas refilling	1
Auction centre	1
Draughtsmen	3
Tailoring	1
Welding	2
Nail technician	1

**Number of fitness certificate issued with conditions = 18 (rezoning conditions)**

## 1.2. Disease Control

Malaria indoor residual spraying program was not carried out under the period under review due a lack of funds.



## 2. Emergency Services

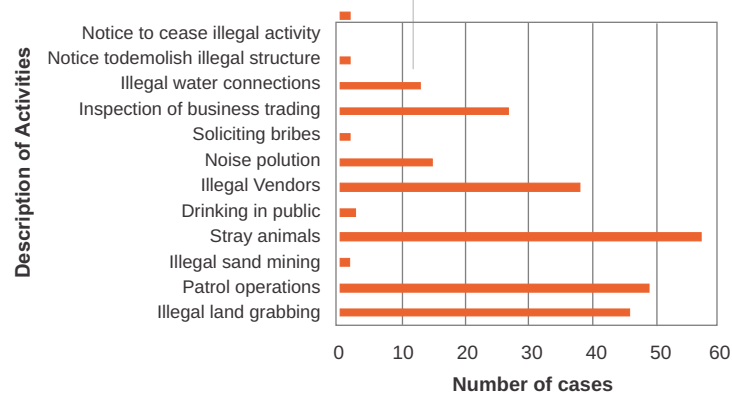


## 2.1. Law enforcement

DESCRIPTION TOTAL OF TWELVE (12) MONTHS	TOTAL
Land Invasion (illegal Land Grabbing)	46
Blackspot Monitoring/Patrol Operations	49
Illegal Sand Mining	2
Stray Animals	57
Drinking in Public	3
Illegal Vendors	38
Noise Pollution	15
Soliciting bribery	2
Inspection Of Business Trading	27
Illegal Water Connections	13
Notice to Demolish Illegal Structure	2
Notice To Cease Illegal Activity	2

Bar Graph 6:

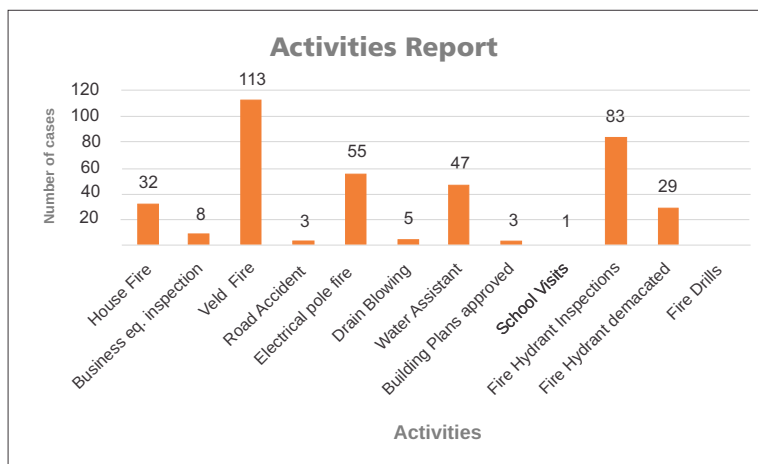
### SAMMARY OF ACTIVITIES



## 2.2. Fire and Emergency statistics (01 June 2021–30 May 2022)

DESCRIPTION TOTAL OF TWELVE (12) MONTHS	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
House Fire				1		2	2	15	4	3	2	3		32
Business equipment inspection								8						8
Veld Fire				7	9	13	9	23	12	7	10	23		99
Road accident					1	1		1						3
Electrical pole fire						3	1	13	15	10	7	3	3	55
Drain blowing								2					3	5
Water Assistant/Hostel	4	7	5	2	7	7	7	3	3				2	43
Building plan approved	2						1					2		5
School Visited					7									1
Fire Hydrant inspected							39		44					83
Fire Hydrant demarcated							29							29
FIRE DRILL														NIL

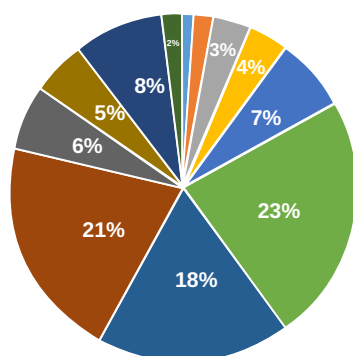
Bar Graph 7:



### SAMMARY OF ACTIVITIES

**NB: FROM THE BAR GRAPH, VELD FIRE HAS BEEN A COMMON OCCURRENCE**

### Activities Report



**NB: THE BUSIEST MONTH IS DECEMBER AND FOLLOWED BY FEBRUARY**

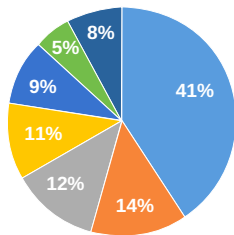
- Jul-21
- Aug-21
- Sep-21
- Oct-21
- Nov-21
- Dec-21
- Jan-22
- Feb-22
- Mar-22
- Apr-22

### 3. Local Economic Development

Source of income in Rundu is employment (Salary earners), formal and informal business (entrepreneurial), Pension, Grands, Subsistence Farming Drought and others.

**Income Source -KER**

- Salaries
- Business Income
- Others
- Pension
- Grants
- Subsistence Farming
- Droughts



According to Namibia Statistics Agency (NSA), NHIES of 2015-16, the Main Sources of Income in the Kavango Region accounted for as per the Pie Chart, Salaries and Wages being the highest source.

Economical activities of Rundu include agriculture, business, tourism, urban farming, construction.

Currently there are three major tourism attraction including the Kavango river where the hospitality industry are capitalising on boat cruising, Rundu open market for wood products and the Mbunza living museum located 14 kilometers west of Rundu.

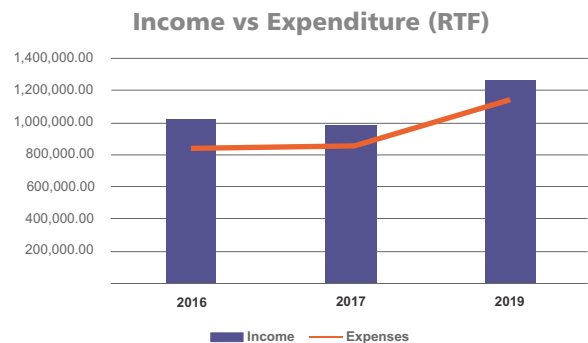
#### Tourism prospects for Rundu, prev. three (3) trade fair reports (financial and attraction)

The past three trade fairs which were held 2016, 2017 and 2019.

	2016	2017	2019
Foreign exhibitors	18	13	11
Local exhibitors	182	163	113
Total Income	2016	2017	2019
	1 026 409.66	983 959.68	1 270 559.66
Expenditure	840 663.86	855 531.01	1 146 631.39

#### Cluster column 1:

#### RTF 3 Year Income vs Expenditure report



The environmental Impact Assessment is in the process but there are some hiccups with regard to sand mining approval. Business and youth seminars, and entrepreneurial and SME development workshops and seminars are conducted by external stakeholders and the Rundu Town Council has not carried any of these activities as yet.

### 4. Parks, gardens and cemeteries

#### 4.1. Status of all parks, gardens and recreational facilities (everything done)Community park

One hectare of the park has been planted with lawn and is under irrigation. The development of the playground (three pairs of swings have been installed). The construction of the ablution facilities is in progress as brick making is being done by the team members to complete the structures.



## Rundu beach

Clearing was done and transplanting of lawn to be done in July. Meanwhile preparation for the expression of interest to outsource and manage Rundu Beach will soon be completed.

Memorial parklts cleared and now the section is in process to renovate the vandalised precast wall at the park.



## 4.2. Cemeteries:

- Through the Sarasungu cemetery committee, the cemetery is regularly cleaned by the different churches and interest groups. The University of Namibia last year in October mobilised resources and cleaned the cemetery. The Sarasungu cemetery is getting full.

- The Kaisosi and Sauyemwa cemetery are managed by the committees in those respective areas. Unfortunately, there is no statistics on the total number of graves for all the cemeteries.



## 4.3. Dr Romanus Kampungu sport field and Noorgrens Sport field

Nothing much is done besides booking of the venue to stakeholders who are in need to use it.



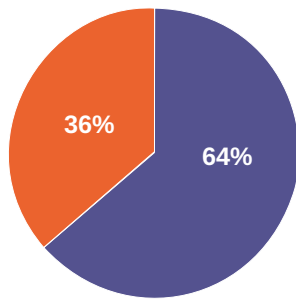
# CORPORATE SERVICES

## RUNDU TOWN COUNCIL STAFF COMPLIMENT

Total # of post on the establishment	Total # of posts filled	Total number of post Vacant	Total number of posts additional to the staff establishment (Temporary workers)	Students Interns	Total (Including permanent, temporary and interns)
207	152 (97 Male 55 Female)	55	19	7	178

Pie Chart 6:

### GENDER DISTRIBUTION



- Male
- Female

The current staff compliment of 152 permanent staff members of which 36% are female and the rest, male.

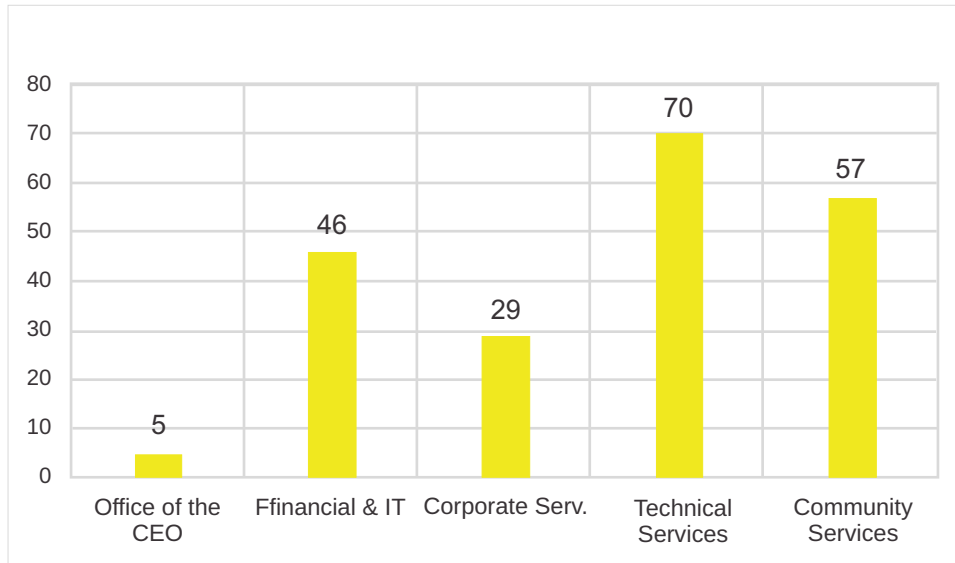
## DEPARTMENTAL STAFF COMPLIMENTS

	Total Staff establishment	Filled	Vacant
Office of the CEO	5	3 (2 Male, 1 Female)	2
Finance & IT	46	34 ( 15 Male, 19 Female)	12
Corporate Service	29	23 ( 6 Male, 17 Female )	6
Technical Service	70	50 ( 44 Male, 6 Female )	20
Community Service	57	42 ( 31 Male, 11 Female ) + (19 Temporary workers, 7 Interns = 26)	15
<b>Total</b>	<b>207</b>	<b>152 ( +26 Temps &amp; Interns)</b>	<b>55</b>



Bar graph 9:

### STAFF COMPLEMENT DISTRIBUTION



The technical service department has the highest staff complement of 70 personnel followed up Community services.

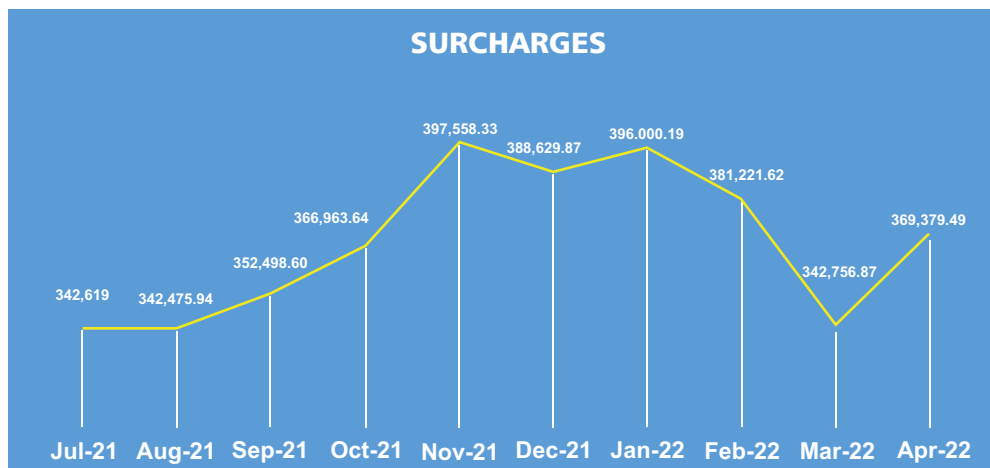
## UTILITY REPORT

### Nored

Council for the period as at early May 2022 received about N\$3,680,104.24 in surcharges for each unit purchased within the Rundu Town area, distributed per month as per below Line graph:

Line Graph 4:

### SURCHARGE INCOME PER MONTH

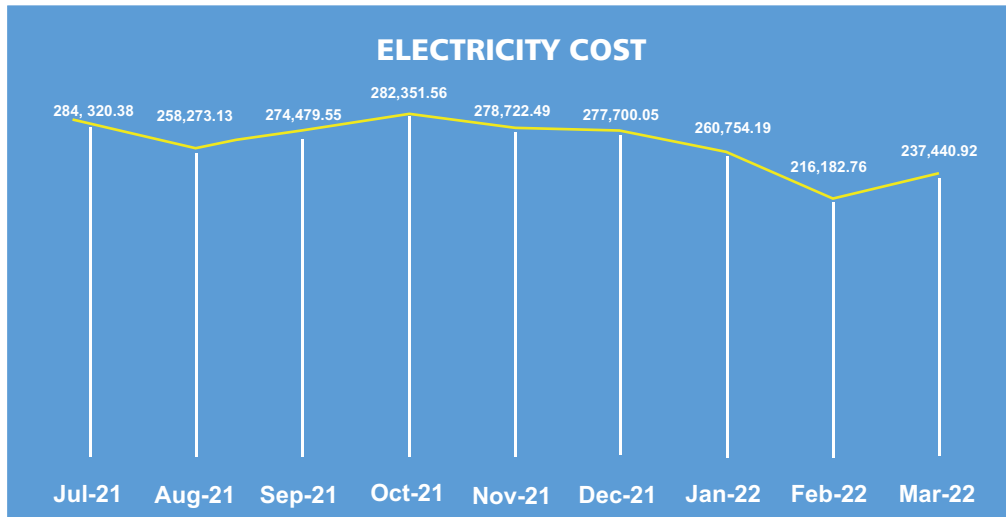


## ELECTRICITY COST

Council as at March 2022 spent N\$2,370,225.03 for costs of electricity to Council, distributed as per below line graph:

Line Graph 5:

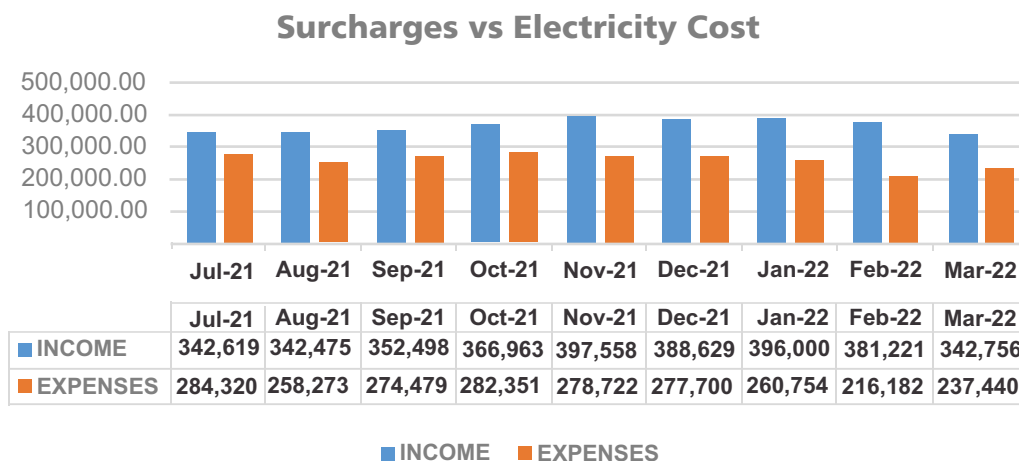
### ELECTRICITY EXPENSES



## Surcharge Income vs Cost of electricity

Bar Graph 8:

### SURCHARGE VS COST OF ELECTRICITY



## Town Consumption units per month

A total of 56,168,709.43 units of electricity were consumed between July 2021 and May 2022 by the entire town of Rundu distributed as per below:

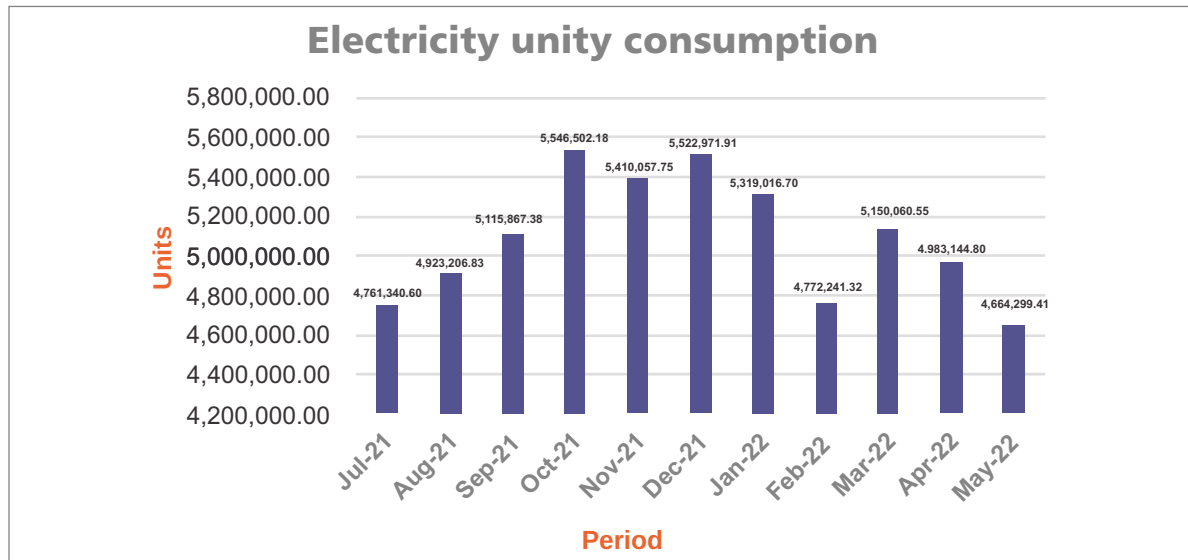


## Town Consumption units per month

A total of 56,168,709.43 units of electricity were consumed between July 2021 and May 2022 by the entire town of Rundu distributed as per below:

Bar Graph 9:

### CONSUMPTION UNITS



## FINANCE

### DEBT

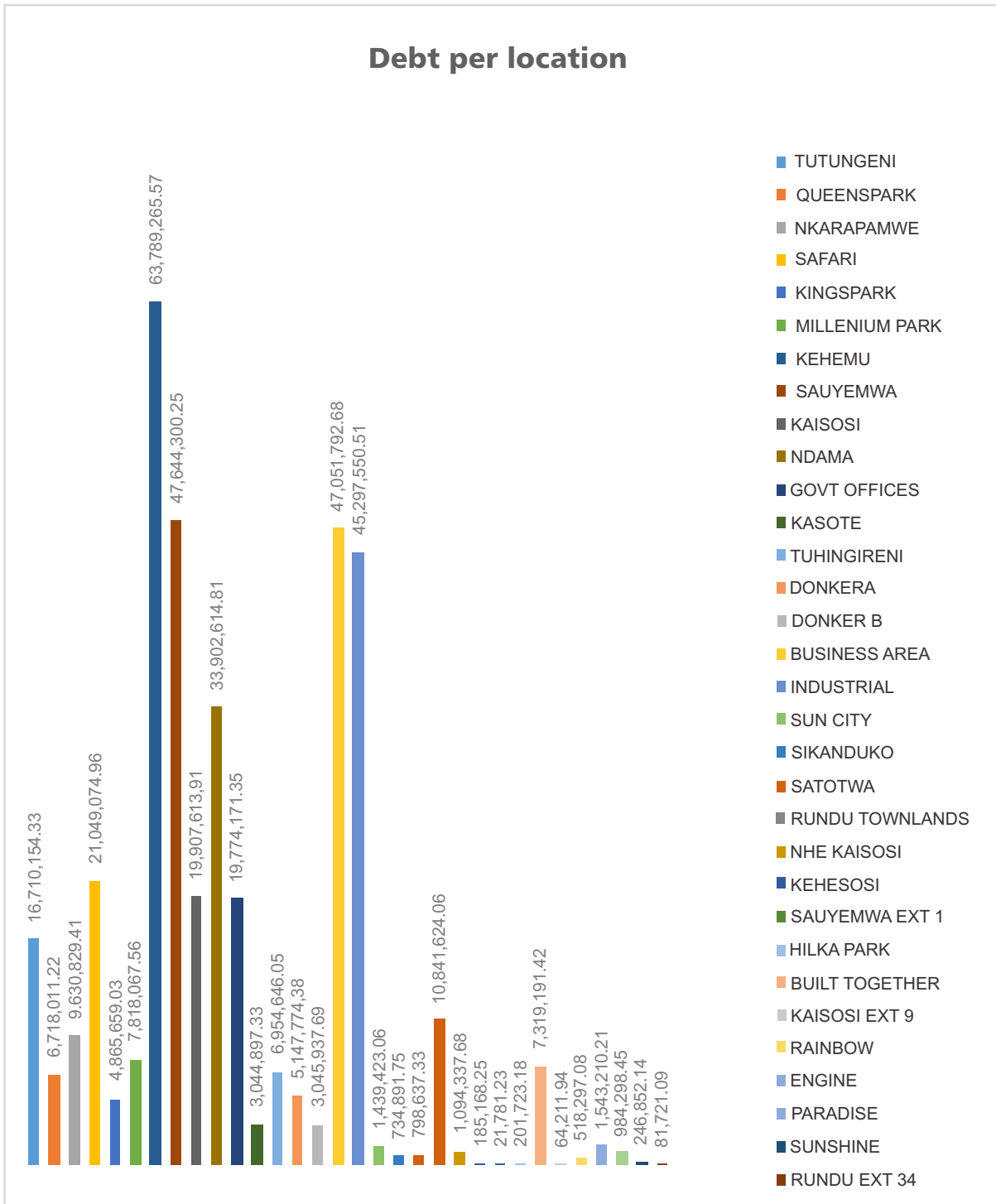
The total debt owed to Council is N\$388,427,729.91

#### Debt Distribution

The below graph shows how the accumulated debt by Rundu residents is contributed by individual suburbs and informal settlement areas. As per the distribution in the graph below, Council's highest debt is in Kehemu with a debt of N\$63,789,264.57 and followed by Sauyemwa, Businesses and the industrial area which are all in due in excess of N\$45 million respectively.

Bar Graph 10:

**DEBT DISTRIBUTION**

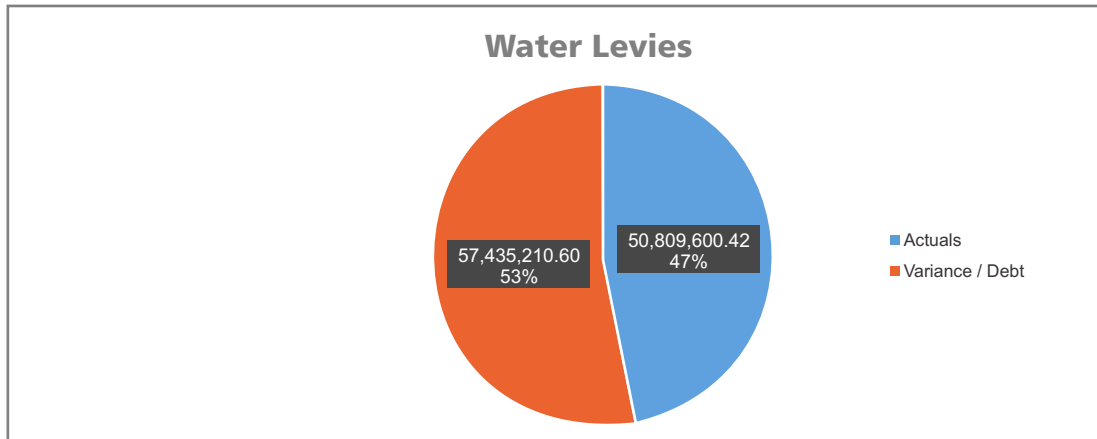


## Water Levies

Amongst the mandates of Council which is levied for, is the distribution of water within the Town Boundaries. During the year ended 30th June 2022, Council billed for water consumption about N\$108,244,811.02 which was accounted for as per below pie chart:

Pie Chart 7:

### FINANCIAL LOSSES



NB: From the total billing of water consumption, 53% is not paid for by the consumers. Only 47% is collected by RTC. This is added costs to RTC as they have to pay the utility supplier in full.

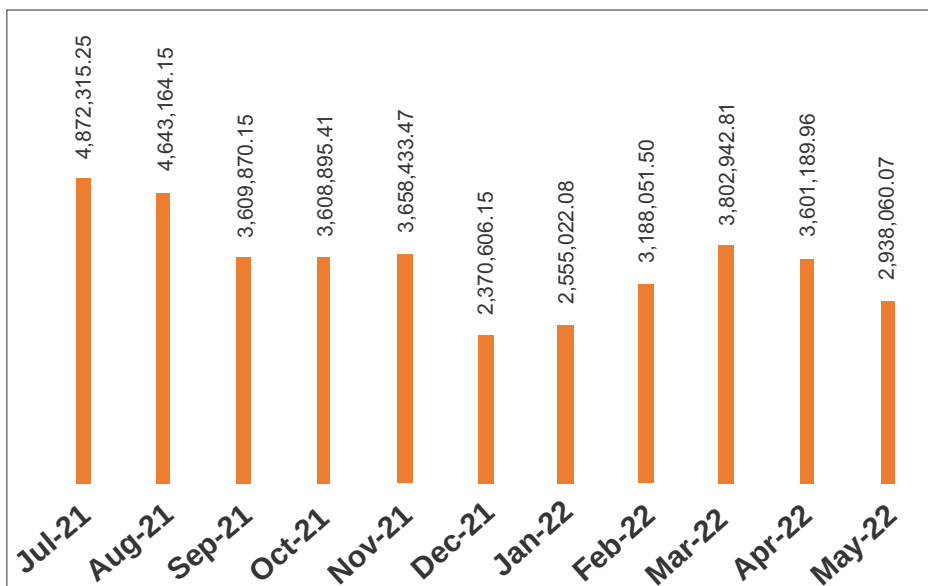
## REDFORCE

As at end May 2022, effective July 2021, Redforce collected a total amount of N\$38,848,551 in favour of Rundu Town Council. This funds collected are used by Council to support its operational and development budget. The collection is as per below bar graph:

Bar Graph 10:

### COLLECTED DEBTS

#### Debt Collection



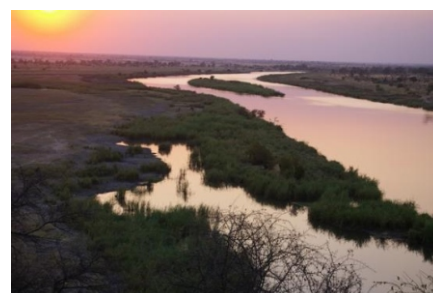


## CHALLENGES

- Lack of Financial Stability
- Lack of equipment/ machineries
- Lack of human capital
- Fleet
- Lack of commitment and dedication amongst staff members
- Illegal connections
- Increasing debt
- Community resistance
- Lack of procurement planning
- Lack of training
- Lack of office space
- Disciplinary procedures not known by supervisors (training required)
- Inaccessible roads in informal settlement areas
- Land grabbing halting land servicing/ illegal land sales

## INTERVENTIONS

1. Rehabilitation of Dr Sam Nujoma road phase 2
2. Leasing and Management of Dumping site to Kavango pipes
3. Rehabilitation of John Mutorwa street, from Sam Nujoma intersection into Sauyemwa
4. Lease, maintenance and management of Rundu Beach
5. Acquisition of a TLB
6. Land servicing
7. Improve debt collection
8. Property valuation and alienation
9. Intervention agreement with NamWater
10. Intervention agreement with MURD
11. Nored shares restructuring
12. Staff Training and Development policy
13. EIA for new cemetery and waste management site
14. Formalization of Sikanduko, Ndama and Ngwaangwa
15. Construction of street lights in several areas
16. Opening of roads in industrial area
17. Upgrading of pump stations
18. Extension of boreholes
19. LED strategy and policy framework
20. Outsourcing of skip services
21. Piloting waste removals in informal areas
22. Fleet maintenance
23. Staff restructuring
24. Wellness/ Team building
25. Resource management
26. Introduction of a Traffic section
27. Promoting/ marketing urban agriculture
28. Enhancing twinning and partnership agreements
29. Enhanced community/ business engagement
30. Extension of town boundaries
31. Enhance culture
32. Upgrading of sections of roads
33. Borehole construction
34. Decommissioning of the Kaisosi Sewer pond,
35. Upgrading of Public Open Spaces
36. Maintenance of waste in front of shops / interlocking
37. Management and coordination of street vendors
38. Denouncing land grabbing
39. Extension of roads and maintenance
40. Uninterrupted water provision
41. Political Stability And many others





2020 - 2022



HON. GABRIEL KANYANGA  
MAYOR



2020 - 2022



HON. JOHANNA KAKONDO  
DEPUTY MAYOR



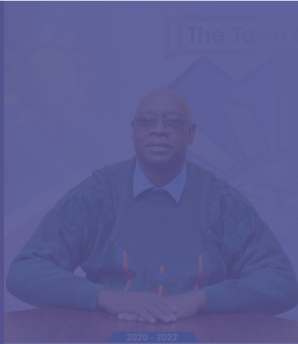
# RUNDU TOWN COUNCIL



2020 - 2022



HON. ENGELBERT MUVENGA  
CHAIRPERSON OF MANAGEMENT COMMITTEE



2020 - 2022



HON. REGINALD NDARA  
MEMBER OF MANAGEMENT COMMITTEE



2020 - 2022



HON. REGINA K. NERABE  
MEMBER OF MANAGEMENT COMMITTEE



2020 - 2022



HON. NICOLAUS NUMBA  
MEMBER OF RUNDU TOWN COUNCIL



2020 - 2022



HON. ROSALIA NANGHITI  
MEMBER OF RUNDU TOWN COUNCIL